

## Sound Risk Management Corp. – Privacy Policy

Effective Date: November 13, 2025

Website: <https://www.soundriskmanagement.com>

### 1. Information We Collect

We collect personal information necessary to provide insurance brokerage and related services. This may include:

- Name, address, email, and phone number
- Business or employment information
- Driver's license, date of birth, or other identification
- Insurance history and coverage details
- Payment and billing information
- Communication preferences, including SMS consent

### 2. How We Use Your Information

We use your personal information to:

- Obtain insurance quotes and place coverage with licensed insurance carriers or intermediaries
- Service, administer, and renew existing policies
- Communicate about your account, claims, billing, or service updates
- Send SMS messages for notifications, appointment reminders, or marketing (only if you have opted in)
- Comply with legal and regulatory obligations, including those imposed by insurance regulators

### 3. Information Sharing

We may share your information with:

- Licensed insurance carriers, managing general agents (MGAs), and other authorized intermediaries as necessary to obtain or service insurance coverage
- Third-party service providers that assist us in performing business functions, such as IT services, claims processing, communications, or marketing support (under strict confidentiality agreements)
- Government authorities or regulators when required by law

We do not sell, rent, or trade your personal information for marketing or unrelated purposes.

SMS consent is not shared with third parties or affiliates for marketing purposes.

#### 4. Your Choices

You may opt out of marketing emails or SMS messages at any time by replying STOP or contacting us directly.

For help, reply HELP or contact us via our website.

You may request access to, correction of, or deletion of your personal data, subject to applicable insurance recordkeeping laws.

#### 5. Data Security

We maintain appropriate physical, electronic, and procedural safeguards to protect your information from unauthorized access, use, or disclosure. We comply with all applicable federal and state data protection requirements.

#### 6. Updates to This Policy

We may update this policy periodically to reflect legal, regulatory, or operational changes. The most recent version will always be available on this page.

#### 7. Contact Us

For questions about this policy or your data, please contact us:

Sound Risk Management Corp.

[info@soundriskmanagement.com](mailto:info@soundriskmanagement.com)

<https://www.soundriskmanagement.com>

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Sound Risk Management Corp. – SMS Terms & Conditions

Effective Date: November 13, 2025

By opting into SMS communications from Sound Risk Management Corp., you agree to receive text messages from us related to:

- Account updates and notifications

- Insurance quotes or renewal reminders
- Appointment confirmations or service updates
- Marketing or informational messages (if you have opted in)

Message frequency may vary.

Message and data rates may apply.

You may opt out at any time by replying STOP to any message.

For assistance, reply HELP or visit <https://www.soundriskmanagement.com>.

We will never sell or share your mobile number or SMS consent with third parties or affiliates for marketing purposes.

See our Privacy Policy at <https://www.soundriskmanagement.com/privacy-policy>.